**JOB DESCRIPTION | Product Owner**

Experian Decision Analytics helps client achieve and sustain significant growth. We do this by enabling clients to make analytics-based customer decisions that support their strategic goals. As experts in uniting business understanding with consumer and business information, analytics and strategy execution, we empower clients to optimize customer value and actively manage it over time. This role therefore has clear accountability for creating measurable value within our client organizations.

**What you’ll be doing**

**Requirement Gathering**

* Responsible for producing appropriate functional and nonfunctional requirements for large or complex changes up to the level of product boundaries and using the approved process to generate artefacts or documents describing product features and functions.
* Responsible for collecting feedback and defining requirements from all the involved stakeholders.
* Responsible for setting priorities in collaboration with key stakeholders against planned objectives.
* Analyse requirements for fitness of purpose as well as adherence to business objectives and consistency, challenging positively where appropriate.
* Responsible for coordinating development and defect resolution across multiple teams, programmes and locations.
* Collaborates with SDM and Program Managers to prioritise work packages, defect triage and defect resolution.

**Technical Design**

* Responsible for reviewing and confirming that designed features-functions ultimately meets the specified requirements, business and end-user needs where applicable.

**Product Development/Maintenance**

* Responsible to learn the product, hands-on, to ensure proper understanding of context, features and functions
* Responsible for working closely with developers to ensure that the requirements are understood and the desired functionality is delivered
* Responsible for working with developers to discover underlying design gaps and/or technical gaps against associated risks e.g. security, performance, usability, etc.
* Responsible for assessing reported defects, triaging severity and prioritizing resolution based on business or use case

**Product Management**

* Work with Program Managers, GSPM and GDS to assist with strategic planning (priorities) and gain early knowledge of future scope and goals

**More about you**

**Skills & Experience**

* Excellent collaboration and influencing skills
* Excellent requirements gathering and analysis skill
* Able to demonstrate a strong understanding of business processes and translate that understanding into technical requirements
* Able to communicate with stakeholders from different countries
* Adapt to changes in a fast-paced environment
* Excellent written and verbal communication skills

**Qualifications**

* Minimum experience of 5 years preferably in a global / regional bank OR a vendor to the credit industry
* Certification or proven track record in the domain is desirable

**Role and Experian Summary**

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| **Role Location:** | Cyberjaya | MY |
| **Business Unit:** | DA Central | GSG Product Development |
| **Grade** | EB9.Malaysia |
| **Reports to:** | Group Product Owner |
| **Travel:** | Minimal (<15%) |
| **Experian by Numbers** | **Experian’s a leading Analytics Enterprise**  We’re passionate about unlocking the power of data in order to transform lives and create opportunities for consumers, businesses and society. For more than 125 years, we’ve helped businesses grow, consumers and small businesses gain access to financial services, and economies and communities flourish – and we’re not done.  **Our 17k amazing employees in 40+ countries** believe the possibilities for you, and the world, are growing. We’re investing in the future, through new technologies, talented people and innovation so we can help create a better tomorrow.  To do this we employ the greatest and brightest minds that share our purpose and want to make a difference. We embrace our diversity yet share similar values and growth mindsets.  **What’s your next professional and personal goal?** Let Experian help bring this to life |
| **Culture at Experian**  **Our uniqueness is that we truly value yours.**  Experian Asia Pacific's culture, people and environments are key differentiators. We take our people agenda very seriously. We focus on what truly matters; diversity and inclusion, work/life balance, development, engagement, collaboration, wellness, reward & recognition, volunteering... the list goes on.  **We’re an award winning organisation due to our strong people focus.**  Experian Asia Pacific isn't just growing, we're leveraging cutting edge data science, inclusion and start-up mindsets to build tomorrow's credit solutions. Innovation is a critical part of Experian's DNA and culture. | **Transforming Lives with Data & Analytics [<2 min video]** |

**#BusinessAnalyst #ProductOwner #AgileDevelopment #CloudFirst #TechnicalDesign #Decisioning #Fintech**